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ANNUAL 2021 INVESTORS MEETING



OSCAR MUNOZ
Executive Chairman,
United Airlines Holdings, Inc.
UNITED AIRLINES

Featured Keynote Speaker

Oscar Munoz is the executive chairman of the board of directors of United Airlines Holdings, Inc. He previously served as the company's chief executive officer from September 2015 until May 2020, where he played an integral role in introducing a new spirit of United. Under his leadership, United began its transformational journey to listen to and focus on customers, placing them at the center of the business. This new mindset helped to deliver strong operational and financial performance, quarter after quarter.

Prior to United, Oscar served as president and chief operating officer of CSX Corporation, a premier freight transportation company. He also served as a director at CSX. During his tenure, CSX transformed itself into an industry leader in customer focus, reliability and financial performance. It was named one of Institutional Investor's Most Honored Companies for a decade of excellent financial performance, including increasing its operating income by nearly 600%.

Additionally, Oscar served in various financial and strategic capacities at some of the world's most recognized consumer brands. Before joining CSX, Oscar held the position of chief financial officer and vice president of consumer services at AT&T Corporation. Prior to joining AT&T, he served as senior vice president of finance and administration for U.S. West, regional vice president of finance and administration for Coca-Cola Enterprises, and held various financial positions at PepsiCo.

Oscar has served on the board of directors of United Airlines Holdings, Inc. since 2010, and he served on the board of directors of Continental Airlines, Inc. from 2004 to 2010. He is active in several industry coalitions and philanthropic and educational organizations including the University of Southern California's Board of Trustees and the PAFA advisory board of Vanderbilt University.

Oscar graduated from the University of Southern California with a B.S. in business administration, and he received an MBA from Pepperdine University. He has been named one of the "100 Most Influential Hispanics" by *Hispanic Business* magazine. He is married and has four children.



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